

Barton Creek West WSC  
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The **West Travis County Public Utility Agency** public water system, (PWS) ID 2270235, will temporarily convert the disinfectant used in the distribution system from chloramine to free chlorine. The conversion will begin on **11/14/25** and continue through **12/13/25**. During this period, you may experience taste and odor changes associated with this type of temporary disinfectant conversion.

Public water systems are required to properly disinfect their water and maintain an adequate disinfectant residual in the distribution system. Chloramine, free chlorine combined with ammonia, is widely used as a disinfectant because it persists for long periods while also limiting the formation of disinfection by-product contaminants. Prolonged use of chloramine coupled with other factors that can affect water quality, such as high temperatures or stagnation of water, may result in the growth and/or persistence of organic matter within the pipes of the distribution system, which may hinder the ability to maintain an adequate disinfectant residual. A temporary conversion to free chlorine, partnered with flushing activities, helps to rid distribution pipes of this organic matter and improve the quality of your water overall.

**The West Travis County Public Utility Agency** has chosen to implement a temporary disinfectant conversion to free chlorine based on the following:

Maintenance of distribution lines  
Disinfectant Residual Reset  
Maintenance of Storage Tanks

Barton Creek West WSC personnel will be flushing hydrants in the neighborhood weekly to try and minimize taste and odor issues that occur with this process.

If you have questions regarding this matter, you may contact  
The West Travis County PUA at 512-263-0125